

Premium Assistance and Enrollment Periods

When Can I Switch QHPs ?

Enrollees may choose a different QHP in the Premium Assistance program:

- 1 Within 30 days of first choosing a QHP
- 2 Within 30 days of being auto-assigned to a QHP
- 3 Within 60 days of the beginning of a Special Enrollment Period

What Counts as a Special Enrollment Period?

Five Events

Permanent Move. Enrollee loses access to the QHP he or she is currently enrolled in because of a permanent move to a county where that QHP is not available.

Family Gains Member. Enrollee gains or becomes a dependent through marriage, birth, adoption, foster care, child support order, or court order.

Family Loses Member. Enrollee loses a dependent or is no longer considered a dependent through divorce or legal separation as defined by State law in the State in which the divorce or legal separation occurs, or if the enrollee's dependent, dies.

QHP Error. Enrollee adequately demonstrates to DHHS that the QHP in which he or she is enrolled substantially violated a material provision of its contract in relation to the enrollee;

DHHS Error. The PAP participant's enrollment or non-enrollment in a QHP is unintentional, inadvertent, or erroneous and is the result of the error, misrepresentation, misconduct, or inaction of an officer, employee, or agent of DHHS, its instrumentalities, or a non-DHHS entity providing enrollment assistance or conducting enrollment activities

How Do I Show I Am Eligible for a Special Enrollment Period?

Enrollee must notify DHHS that he or she is in a special enrollment period. Enrollee must also provide documentation, such as:



Provide a copy of a new lease, utility bill, or other proof of a permanent move to a new county.



Provide a copy of birth certificate, marriage license, court order, etc. to show gain or loss of a dependent.



Provide evidence that the QHP violated the coverage contract with the enrollee.



Provide evidence that enrollee was enrolled or disenrolled in a QHP through a mistake made by DHHS or its vendors.