



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF HUMAN SERVICES
DIVISION OF CLIENT SERVICES

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Commissioner

Carol E. Sideris
Director

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September 29, 2015

Dear Medicaid Recipient:

You are receiving this letter because you are currently enrolled in the New Hampshire Health Protection Program for your health insurance coverage, either with the Well Sense Health Plan or the New Hampshire Healthy Families Health Plan. Beginning January 1, 2016 your health insurance coverage will continue with the Premium Assistance Program (PAP). In the Premium Assistance Program, you will get your health coverage through a commercial health plan called a Qualified Health Plan (or QHP) offered on the NH Marketplace.

Until January 1, 2016, you will continue to get health services through either Well Sense or New Hampshire Healthy Families.

All persons receiving this letter will participate in the Premium Assistance Program effective January 1, 2016, unless they are:

- medically frail or
- receiving health insurance through employer sponsored insurance and already participating in or eligible for the Department's Health Insurance Premium Program (HIPP) or
- no longer eligible for the Health Protection Program

The enclosed information provided with this letter contains important information about how the Premium Assistance Program works, including some tips on how to choose a health plan, your benefits, the appeals process, and information about people who cannot be in the PAP. You can access all of this information online, too, at www.dhhs.state.nh.us/ombp/pap.

In the coming weeks, we will send you everything you need to choose a Qualified Health Plan. If you are currently enrolled with New Hampshire Healthy Families, you will be automatically enrolled in their QHP, Ambetter, but you will have thirty days to change to another plan. If you are enrolled with Well Sense Health Plan, you will be asked to pick a QHP through NH Easy at www.nheasy.nh.gov or by calling 1-888-901-4999. You can also visit a Service Link office for help in choosing a plan.

You do not need to do anything until you receive an enrollment notification from DHHS in November. Your insurance coverage will continue under the Health Protection Program and transition to the Premium Assistance Program without interruption.

If you should have any questions regarding this mailing, you may call the Medicaid Service Center at 1-888-901-4999.

Sincerely,

Carol E. Sideris
Director

Enclosure: Important Information about PAP