



State of New Hampshire

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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New Number: 603-271-9200

NICHOLAS A. TOUMPAS
COMMISSIONER

November 7, 2012

Dear Medicaid Recipient:

You may have heard, New Hampshire Medicaid is making changes to the Medicaid program. It is adding a Care Management Program. This program coordinates your health care to meet your needs and involves you in decision-making. Your current Medicaid benefits will not change and you will still be part of New Hampshire Medicaid.

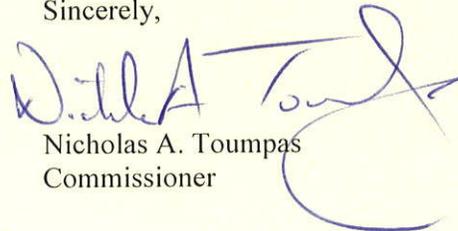
We are writing to you today to inform you that the start of the new Care Management Program will be later than we had planned. You do not need to do anything today. We are only writing to inform you of the delay.

We will be sending you information on how to make the most of the Care Management Program, as well as how to enroll when the time comes. We will also have public meetings that you may attend to ask questions or learn more about the Care Management Program and what it means for you. We will be announcing the schedule of those meetings soon.

If you have questions about this letter, you may call Medicaid Client Services at 1-800-852-3345 ext 4344 or 603-271-4344 or submit them at nhmedicaidcaremanagement@dhhs.state.nh.us. Information regarding Care Management is available on the DHHS website: <http://www.dhhs.nh.gov> under the Care Management link.

Thank you for your patience as we continue moving forward to making Medicaid work better for you.

Sincerely,



Nicholas A. Toumpas
Commissioner

The Department of Health and Human Services' Mission is to join communities and families in providing opportunities for citizens to achieve health and independence.