



October 22, 2015

BYRON D GESSICA  
C/O OFFICE OF KATRELL  
SUITE 400  
2 NEW HAVEN DRIVE  
CONCORD NH 03301

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Esta carta es un anuncio importante sobre sus beneficios de New Hampshire Medicaid. Por favor llame al Centro de Servicio de Medicaid al 1-888-901-4999 si tiene alguna pregunta en respecto a esta carta. Puede solicitar los servicios gratuitos de un intérprete.  
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### CARE MANAGEMENT SELECTION LETTER

Under the Care Management Program, two companies called Health Plans will provide your health care coverage. Each Health Plan has doctors, hospitals, and other health care providers available to provide your care. **You are getting this letter because you or someone in your case gets NH Medicaid and must pick a Health Plan.** After you pick a health plan, you will be asked to pick a primary care provider (PCP). You may already have a PCP or know of a PCP you would like. If you do, you may tell us the PCP you want when you pick your Health Plan.

**Call the Medicaid Service Center at 1-888-901-4999 to pick your Health Plan and PCP, or if you have any questions about this letter.**

These are the people in your case who need to pick a health plan by the due date shown. If they don't pick a Health Plan by the date below, they will be assigned one.

Name	Enrollment Status	Reason	Due Date
Byron D Gessica	Mandatory	N/A	12/21/2015

Each person in your case has an enrollment status.

- "Mandatory" enrollment status means that a person must pick a Health Plan.
- If a person in your household is getting Medicaid but not listed with an enrollment status it may mean he or she is "Exempt". *Exempt* means the person may not pick a Health Plan. The person will continue to be covered by Medicaid. For more information on who is exempt from the Care Management Program, call Medicaid Service Center at 1-888-901-4999.

### HOW DO I PICK A HEALTH PLAN AND IDENTIFY WHICH PRIMARY CARE PROVIDER (PCP) I WANT?

You may pick from two Health Plans. The enclosed Frequently Asked Questions (FAQ), Side by Side comparison, and the Health Plan Worksheet will help you decide which Health Plan is best for you. After you pick a health plan, you will be asked to pick a PCP. You may already have a PCP or know of a PCP you would like. If you do, you may tell us the PCP you want when you pick your Health Plan. You do not have to pick a PCP now. For more help in picking your Health Plan or PCP, you may:

- Call the Medicaid Service Center at 1-888-901-4999 or
- Visit [www.nheasy.nh.gov](http://www.nheasy.nh.gov) or
- Visit a ServiceLink office or their website at <http://www.servicelink.nh.gov/locator/index.htm>

To find your local ServiceLink, call 1-844-ASK-DHHS or 1-844-275-3447.

You do not have a NH EASY account yet, but if you create one, you can also pick your Health Plan and PCP online. The online process is easy and fast. All you have to do is:

- Go to [www.nheasy.nh.gov](http://www.nheasy.nh.gov)
- Create an account. You will need this Personal Identification Number (PIN): **B4176**

Once you have a NH EASY account:

- Login by entering your User ID and password.
- Once you have logged in, select the 'Go Now' button in the Health Plans box from the case Home Page.
- When picking your Health Plan, you can also pick your PCP. You do not have to pick a PCP now.
- When you know which Health Plan and PCP you want, select the orange 'Submit' button at the bottom of the screen to save your choice.

If you do not call the Medicaid Service Center at 1-888-901-4999 or create a NH EASY account to pick your Health Plan and PCP, you must complete and return the Health Plan Selection Form that is with this letter.

## WHAT HAPPENS NEXT?

Continue using your Medicaid Card for all your health care needs. **Don't throw your Medicaid Card away. You will still need it.** In a few weeks, you will also get a Welcome Packet and a health plan card from your Health Plan. When you receive services show both of your cards to your doctor and pharmacy.

## QUESTIONS?

Call the Medicaid Service Center at 1-888-901-4999 for help with any questions you have about Care Management or if you would like to talk to someone about picking your Health Plan or PCP.

## HEALTH PLAN SELECTION FORM

The people listed below must pick a health plan.

- If you do not already have a Health Plan, you **MUST** pick a Health Plan.
- You may tell us the primary care provider (PCP) you want by calling 1-888-901-4999, to get the PCP's NPI Number (National Provider Identifier).
- If you do choose a PCP using this form, you must provide the NPI Number in the space below.
- You may call the Medicaid Service Center at 1-888-901-4999, rather than completing this form, if you choose.

**Please review the instructions on the next page.**

Name	MID	Healthy Families	Well Sense	Opt Out	National Provider Identifier Number (Optional)
Byron D Gessica	05036903701	<input type="radio"/>	<input type="radio"/>	N/A	

**Do not write below this grid.**



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## HOW TO COMPLETE THIS FORM

To pick a Health Plan using this form, you must fill it out according to the guidelines below:

- Use BLACK ink.
- Fill in only one circle for each person.
- Fill in the entire circle, firmly, and within the lines, as much as possible.
- If you want to tell us the PCP you have picked, enter the PCP's NPI Number (National Provider Identifier). To get the NPI Number, you may call the Medicaid Service Center at 1-888-901-4999 or visit [nheasy.nh.gov](http://nheasy.nh.gov) or for more information visit <http://www.dhhs.nh.gov/ombp/caremgmt/index.htm>.

### Do NOT do the following:

- Do not fill in more than one circle for any one person.
- Do not write outside of the circles.
- Do not cross out mistakes.
- Do not wrinkle this form.
- Do not write on or near the barcode.

### Return the completed form in the enclosed envelope or mail it to:

NH Department of Health and Human Services  
Care Management CSU  
PO BOX 1810  
Concord, NH 03302-9954

### Questions?

If you have any questions, or you would like to talk to someone about picking your Health Plan, call the Medicaid Service Center at 1-888-901-4999.