

Deliverable for:
Sustainability

11.1 Identify funding sources to
implement the structural changes

New Hampshire
Balancing Incentive Program

Workplan Submission
June 29, 2012

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Funding Plan for Structural Requirements

The State of New Hampshire is committed to working with CMS and other federal agencies to secure their authorization to utilize other funding sources to support the structural requirements of the Balancing Incentive Program. Available funding based on current grant awards and programs is outlined below.

Much of our current activity is centered on infrastructure improvements. The State has submitted an Advanced Planning Document to CMS for the use of enhanced federal matching funds under the Affordable Care Act to assist in the design, development, and implementation of improvements to the State's eligibility determination and enrollment systems, support systems for the collection of core assessment data, facilitation of entry points, and aligning services to better support applicants and their caregivers. This project, known as NH EASY, and its links to the BIP, is summarized below.

The New Hampshire Electronic Application System (NH EASY) is an innovative, web-based application that is fully integrated with the New Hampshire Empowering Individuals to Get Help Transitioning to Self-sufficiency (New HEIGHTS) and allows providers and clients to screen, apply for and subsequently check real-time benefit status including numerous specific details regarding their Medicaid benefits. New HEIGHTS is a fully integrated eligibility system that provides shared client intake, cascading eligibility, common client notices and other features seamlessly across programs to fully automate multi-program eligibility determination. New HEIGHTS is used by DHHS case workers who also work across benefit programs to provide a single point of access for clients and to improve the overall efficiency of human services delivery. New HEIGHTS supports approximately 1,000 DHHS staff that assist Medicaid applicants and recipients, process new applications, manage cases and complete redeterminations. It automates more than 125 public assistance program variations, including 76 different Medicaid categories and manages approximately \$1.2 billion in annual benefits to over 180,000 consumers.

In order to encourage clients to apply for assistance and make the eligibility determination process more transparent, New Hampshire recently implemented a substantial upgrade to the screening functionality whereby providers and clients can now screen for all benefits including Medicaid to evaluate their potential eligibility. NH EASY also offers a first-in-the-nation feature for clients to "go-green" with online notices and email "ticklers" for personalized correspondence. NH EASY is currently in the process of being expanded and enhanced to allow clients to perform all of their re-determination and change reporting activities online. These features will contribute significantly to NH BIP's goals under the NWD/SEP and single eligibility coordinator objectives, along with improved satisfaction and ease of use for beneficiaries.

Additional NH EASY enhancements that will contribute to the BIP screening and assessment goals are in the planning stages. Improvements tentatively scheduled for implementation in January 2013 include client application, resource assessments, and with financial and medical screening for long-term care and home and community-based care waivers. Enhancements scheduled for January 2014 encompass the capability to conduct, fill out and submit the LTC Medical Determination (MED) assessment tool, along with integration of the Outcome and Assessment Information Set (OASIS)/Minimum Data Set (MDS).

The budget to modernize the New HEIGHTS system (including the BIP-related items described above) includes \$33.1 Million for non-recurring (development and equipment) and \$28.1 Million for recurring (operations, maintenance and equipment) expenditures through the end of 2015.

DHHS has a number of information systems projects in progress that have both direct and indirect links with BIP. In accordance with the work plan, BIP will coordinate with the HIE Planning and Implementation project, which comes under the HITECH State HIE Cooperative Agreement Program (total cost - \$5.46 Million). BIP reporting is being influenced by the implementation of NH's new MMIS system (total cost \$65 Million). Changes identified through BIP will be a part of the infrastructure modernization and ongoing maintenance of New HEIGHTS, also including changes to NH EASY, to ensure standardization of processes for LTC applications (total cost \$61.4 Million). Another project is the development and implementation of a Regional Assessments Database (RAD) data warehouse to support DHHS needs to view services by payments and contracts by region (based on client and provider location) using robust, automated data feeds, integration, reporting and map creation (total cost \$1 Million). As a final example, DHHS is developing a department-wide plan to replace older legacy systems with a coordinated and shared front end (total cost \$5 Million). BIP requirements will be accounted for as these systems changes are made.

NH is a current grantee of the Money Follows the Person (MFP) Program. We are in communication with the State's MFP federal liaison and we will continue to explore opportunities to expand our utilization authority. We may seek an expansion (increase) of the grant award, however this would require seeking State legislative approval to fund the required State match. The State operates on a biennial budget cycle and we are beginning the development of the SFY 2014-2015 budget. We will pursue funding opportunities as this budget is being prepared, however final passage and approval are not expected before June 30, 2013.

NH plans on applying for the new Aging and Disability Resource Center Program (ADRC) funding opportunity. The State will apply directly for Part A (Enhanced ADRC Options Counseling Program) and, through the University System of New Hampshire, will apply for Part B (ADRC Sustainability Program Expansion Supplemental). The scope and project period align directly with BIP. NH will seek to apply for the maximum amount allowed and if awarded we would revise our BIP funding plan and budget accordingly.

The State will continue to seek approval from federal funding authorities to use funds which are originally intended for other programs but whose goals are aligned with those of the BIP. We intend to pursue the feasibility of enhancing these linkages as we begin the budget preparation

cycle for SFY 2014-2015. The examples referred to in this narrative are illustrative of the primary funding linkages we are pursuing, but do not include all of our efforts. We will continue to explore opportunities as they arise.

The following outline provides estimates of NH’s spending on the BIP structural requirements through the end of 2015. These projections are based on our high-level vision and are not based on actual RFPs or contracts. The source of funds for some activities will change, as the NH BIP team is successful in identifying and obtaining additional non-BIP funds during the next three years. As such, these estimates will be revised and more detail provided as we move ahead with BIP. BIP funds are not being used to cover any costs for current DHHS staff that work on any aspect of BIP as part of their assigned duties and responsibilities.

**New Hampshire Balancing Incentive Program
Projected Funding to Implement Structural Changes
General Cost Estimates and Sources**

Category	All Funds	BIP Funds	Other Funds	Source
NWD/SEP - General	\$8,550,000	\$8,050,000	\$500,000	NH EASY (ACA IT)
NWD/SEP – Website, 1-800 & Advertising	\$950,000	\$950,000		
CSA/CDS	\$820,000	\$820,000		
Conflict-Free CM	\$100,000	\$100,000		
Totals	\$10,420,000	\$9,920,000	\$500,000	